

NEAXMail[®] IM-16 ViewMail[®] with Live Record

Powerful, Simple and Efficient Messaging

In today's business world, the number of messages you receive every day is growing rapidly, making it an increasing challenge to manage communications and maintain a high degree of customer service. ViewMail for NEAXMail IM-16 gives you control of the messaging process by allowing you to visually access and administer your voice and fax mail from a networked PC. As part of the TeLANophy[®] suite of unified messaging modules, ViewMail enables you to manage your messages quickly and effectively. ViewMail's intuitively designed computer interface helps you improve customer service by streamlining the messaging process.

Visual Control of Voice Mail

ViewMail displays your messages on your PC screen via a graphical user interface, giving you fast, easy and convenient visual control of your voice messages. You can listen and reply to your voice messages in any order you wish, while intuitive icons let you know immediately whether or not you have already read a message and which messages are urgent or private. Being able to control all your messages with simple mouse clicks makes voice messaging with ViewMail especially efficient. By clicking your mouse you can send or redirect voice mail messages, as well as archive or delete one message or groups of messages in a single step. And with ViewMail's easy-to-use, VCR-style buttons, you can quickly rewind a message, pause, or skip ahead to any part of the message you want, all while using your PC mouse.

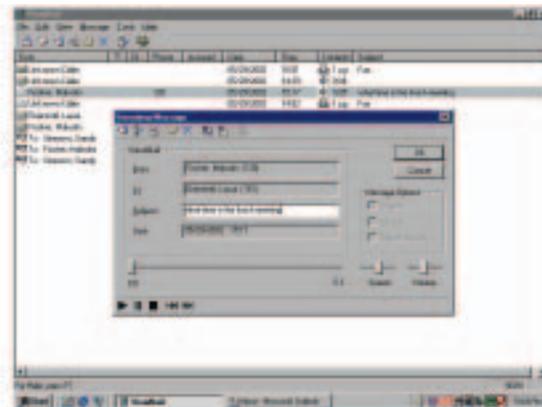
Flexible Multimedia Communications

ViewMail supports multimedia sound devices, enabling users to hear and record messages without picking up the telephone. On a multimedia PC, ViewMail plays your messages over your speakers, leaving your hands free to type notes or do other important work while you listen to the message.

ViewMail's multimedia capabilities also allow users to embed voice messages into text documents, such as memos or e-mail messages. So, instead of sending the two communications separately — sending the text document over the LAN and redirecting the voice message by telephone — ViewMail allows subscribers to embed the voice message in the text document and send the compound message at once over the network. When reading the document, the subscriber simply double-clicks on the voice icon to hear the message in the caller's own words.

Improve Your Communications

ViewMail saves you time and money by letting you automatically return calls to fellow subscribers, making it quick and easy to contact people after they leave a voice message. Simply hit the "Return Call" button instead of the digits on your telephone keypad, and you will automatically be connected.



Features

- Voice and fax messages can be accessed from a PC or telephone
- Rewind, pause or skip a message with a few mouse clicks
- Save faxes for on-screen viewing or print them from any networked PC
- Forward faxes to any fax machine from any touchtone telephone
- Redirect faxes to any subscriber from desktop PC
- Record live conversations to voice mail messages

Not only does ViewMail make returning calls a snap, but addressing messages is quick and easy as well. An alphabetical listing of all voice mail subscribers, groups and guests lets you easily address new messages or redirect messages with a click of your mouse. ViewMail's integrated address book lets you easily address voice messages to subscribers with a few mouse clicks.

Live record gives you the option to record telephone conversations by clicking a button on your ViewMail toolbar. You can keep this recording for later reference or forward it to other subscribers or a group of subscribers. Live Record provides you

with a useful tool for documenting conversations and commitments.

For added convenience, if you want a voice message delivered at a future date and time, simply specify when and to whom, and NEAXMail IM-16 will send your message for you. ViewMail improves your communications by giving you multiple, easy-to-use messaging options.

Add Fax Capabilities

When you use ViewMail in conjunction with NEAXMail IM-16's ActiveFax® and ViewFax® packages, all your faxes can be delivered to the ViewMail Inbox. With ViewFax, each fax is stored electronically

until you want to see it. You can then view it on screen, cut and paste it into a document, redirect the fax with a voice addendum or send the fax to a printer -- all with a few simple mouse clicks.

ViewMail and ViewFax's intuitive visual interface and smart design make messaging easy and efficient, giving NEAXMail IM-16 users increased flexibility and control over their business communications.

With ViewMail and NEAXMail IM-16, voice messaging has never been simpler or more flexible. You can use either your telephone or computer to check messages so that you can work in the manner

that best suits your needs. The flexibility and convenience of ViewMail means you spend less time dealing with your messages and more time working to reach your goals.

A Member of the NEAXMail Family

Customized for the NEAX 2000, the NEAXMail IM-16 is an advanced business messaging system that provides automated attendant, voice mail, audiotext and facsimile capabilities fully integrated for smooth, reliable communications.



©NEC America, Inc. 11/03 PDF Only
Corporate Networks Group
6555 N. State Highway 161 Irving, Texas 75039

NEAX and NEAXMail are registered trademarks of NEC Corporation
ActiveFax, ViewFax, ViewMail and TelANophy are registered trademarks
of Active Voice, LLC.

Other brand and product names used in this document are
registered trademarks or trademarks of their respective owners.

To find out more about NEAXMail IM-16 ViewMail,
and how NEC's powerful and versatile technology solutions can work for you,
visit our website at www.cng.nec.com

Empowered by Innovation

The logo for NEC, consisting of the letters "NEC" in a bold, blue, sans-serif font.