

NEAXMail® AD-8

Integrated Digital Voice Mail System

Today's business climate is about competition. Ensuring lasting customer loyalty takes effective communications. The more efficiently and effectively your organization handles the caller needs of customers, prospects and suppliers, the greater your organization's chance of succeeding. There is simply no place for long call holding periods, incorrect routing or lost messages. The consequence could mean a loss of business. Which is precisely why you should consider implementing the NEAXMail AD-8 voice mail system.

A Mind of its Own

With combined function capabilities and automated attendant features, the NEAXMail AD-8 can manage your office's communication needs accurately, efficiently and courteously.

The NEAXMail AD-8's sophisticated automated attendant ensures that your calls are answered and routed quickly and efficiently. The system can also place callers

on hold, inform the caller how many calls are holding ahead of them, and update this information. And, it can even screen calls and announce the name of the caller, giving you the option of taking the call or sending the call to voice mail.

Unfortunately, many of today's voice mail systems are so complex and difficult to use, their features are rarely used by callers and employees. Not so with the NEAXMail AD-8. Callers and employees will find it amazingly easy to work with. Users can leave several messages through a single call. And with the system's audiotext feature, users can hear an assortment of pre-recorded announcements which can vary depending on the time of day. For employees, the NEAXMail AD-8 lets them set their mailbox options for up to three personalized greetings to reflect their daily work schedules and messaging priorities.

Full Digital Integration

Unlike many voice mail systems that do not integrate well with your existing telecom infrastructure and therefore become expensive dead-end systems, the NEAXMail AD-8 is digitally linked inside your NEC NEAX®2000 IPS platform. This customized digital integration provides accurate message-taking, reliable message lights and message delivery. It also means the NEAXMail AD-8 is easy to install and maintain.

Unmatched Speed and Accuracy

The last thing your organization can afford is to have incoming callers wait an inordinate amount of time to be routed to their ultimate destination. The NEAXMail AD-8's digital integration features provide unmatched speed and accuracy. It speeds callers through the system, getting them to their ultimate destination faster than traditional voice mail systems.

Features

- 1 for Yes, 2 for No Interface
- Speed Keys
- Menu Interface
- Subscriber Self-enrollment
- Special Delivery Options: Urgent, Private, Future and Return Receipt Requested
- 3 Personalized Greetings: Standard, Alternate, Internal
- Live Record with Special Function Keys: Record, Pause, Erase, Re-record, Urgent Page, Address on the Fly, Automatic Address
- Constant Message Count to LCD
- Urgent Message Count to LCD
- Personal Secretary
- Subscriber Controlled: Group Broadcasting, Message Delivery, Call Screening, Call Holding,
- Directory Listing
- Message Cancellation
- Message Redirection
- Message Editing
- Day and Time Stamp
- Immediate Reply
- Alpha or Numeric Directory
- Numeric Access
- Fax Detect, Routing and Notification
- Voice Detect
- Message Receipt Verification
- Message Rewind, Pause and Fast-Forward
- Volume Control
- Message Waiting Notification
- Message Delivery to Any Telephone
- Directory Dial by First or Last Name
- Quick Transfer to Voice Mail
- Variable Length Passwords
- Variable Length Security Codes
- Holiday Schedule
- Guest Mailboxes
- Single-digit Dialing
- Caller Interviewing
- Trunk Mapping in Auto Attendant
- Transfer by Attendant
- Installs Easily with Slide-in Card
- Easy Upgrade from 4 to 8 ports
- Overhead Paging
- User-changeable Voice Prompts
- Reports
- Port Independence
- Battery Backup through System
- Remote Maintenance
- Multi-lingual Prompts (optional)

Setup

- System Installation via PC
- Subscriber Self-enrollment
- System Maintenance Conversation
- Individual Telephone System Setup Capabilities

PBX System Requirements

- Software Level Requirement: 1300 Series or Higher

Specifications

NEAXMail AD-8 comes as a completely assembled, self-contained voice processing system, with all of the software installed. The following are specifications for NEAXMail AD-8 systems:

Subscribers: Unlimited
Ports: 4 or 8
Storage: Approximately 120 hours
DOS: Version 6.2
RAM: 4 MB
Modem: 14.4 Kbps

And, the NEAXMail AD-8 enables employees to directly connect to their voice mail to retrieve messages instead of having to access a main voice mail greeting first. These direct connect capabilities ultimately lessen the load on your telephone system. The entire voice messaging process is simplified, enhancing accuracy.

Simplified Communications

Often, a caller wastes valuable time waiting for a secretary or customer service agent to transfer the call to another employee, who must then repeat the original conversation. With the NEAXMail AD-8, subscribers can touch a key to activate a live record feature at any time during the phone call. Once a call is concluded, the employees can immediately send the recorded conversation to another mailbox. Live record prevents the misinterpretation of information and simplifies the entire communication process.

Advanced Call Handling Capabilities

Call holding offers outside parties reaching a busy station important information about the NEAXMail AD-8 user they are attempting to call. Callers are

informed that the called party is busy and the number of other calls waiting. Callers have the option to wait until the called party becomes available or to leave a voice mail message.

NEAXMail AD-8's fax detect capabilities are perfect for any organization that relies on the use of fax machines. For example, with the NEAXMail AD-8, you do not need a separate trunk line or telephone number for incoming faxes. The system simply detects incoming fax tones and automatically routes them to a fax machine.

Save Space and Eliminate Upgrade Headaches

The NEAXMail AD-8 is simple and compact. A single interface card slides directly into the NEAX 2000 IPS system, just like other system cards. This unique technology provides digital integration with your telephone system. And upgrading from 4 to 8 ports is easy: just snap a DSP module on the main card. Best of all, no additional computers or boxes are needed, saving you space and money.

To find out more about NEC's family of voice mail systems, and how NEC's powerful and versatile technology platforms can work for you, visit our website at www.cng.nec.com

